

Instant Messaging with ComAgent Quick Start Guide

Step 1 – Enable ComAgent and Instant Messaging Support in MDAemon

- Select “Setup” | “Web, Sync & IM Services.” [Figure 1-1]
- Select “ComAgent/IM” in the left-hand navigation menu. [Figure 1-2]
- Make sure “Enable ComAgent support” and “Enable Instant Messaging” are checked. [Figure 1-2]

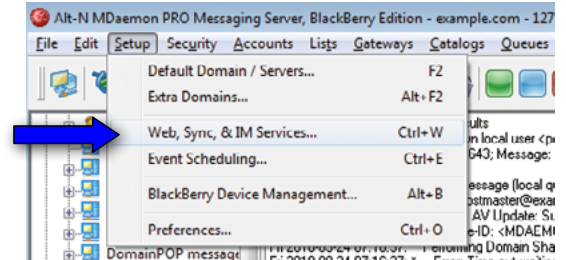


Figure 1-1

Step 2 – Download the ComAgent Installer File

- Log into WorldClient® to download the ComAgent installer file.
- Click on “Options” in the WorldClient navigation menu. [Figure 1-3]
- Select “ComAgent” in the left-hand menu. [Figure 1-4]
- Click on “Download the ComAgent Installer.” [Figure 1-4]

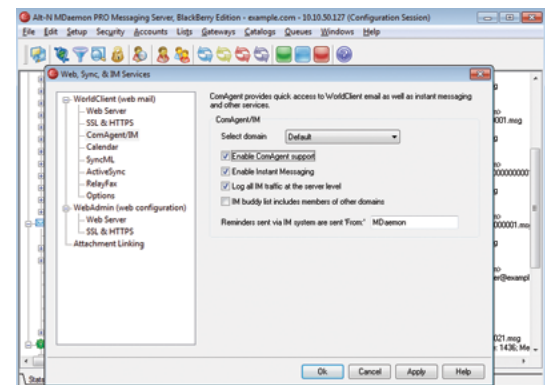


Figure 1-2

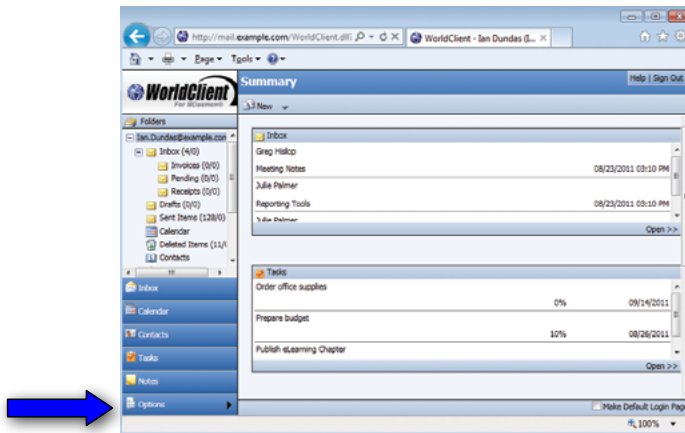


Figure 1-3

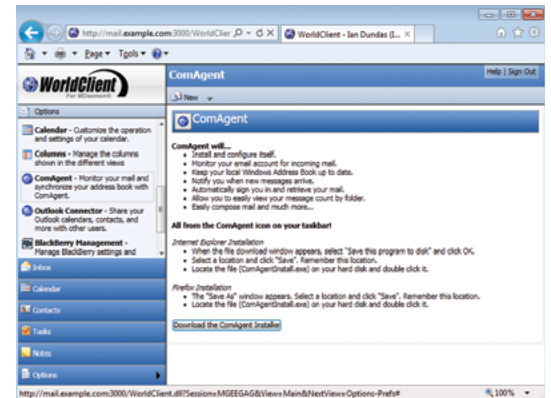


Figure 1-4

Step 3 – Launch the ComAgent Installer

Double-click on the ComAgent install file and follow the on-screen instructions. [Figure 1-5]



Figure 1-5

Step 4 – Configure ComAgent

- A. In the ComAgent window, select “File” | “Manage Connections.” [Figure 2-1]
- B. Select “Edit.” If more than one connection is listed, highlight the connection you wish to access, then click “Edit.” [Figure 2-2]

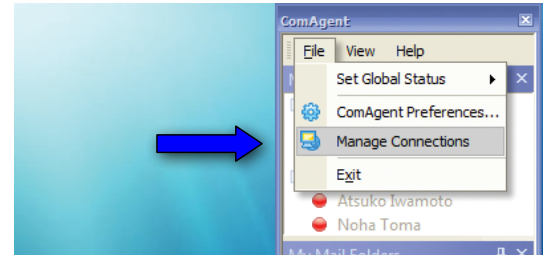


Figure 2-1

Step 5 – Add Buddies

- A. In the ComAgent window, select “File” | “Manage Connections.” [Figure 2-1]
- B. Select the “Buddy List” tab. [Figure 2-3]
- C. Check the box next to each user you wish to add to your buddy list, then click “Ok.”

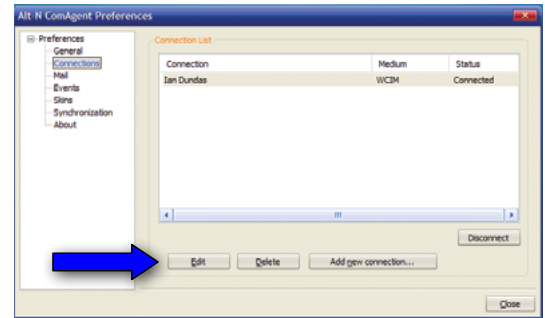


Figure 2-2

Step 6 – Send an Instant Message

- A. Double-click on a user in your buddy list to send an instant message. [Figure 2-4]
- B. Under the “Action” menu, you can customize the text color, check spelling, send a file, or insert an emoticon. [Figure 2-5]
- C. Enter your message, then press Enter or click “Send.” [Figure 2-6]

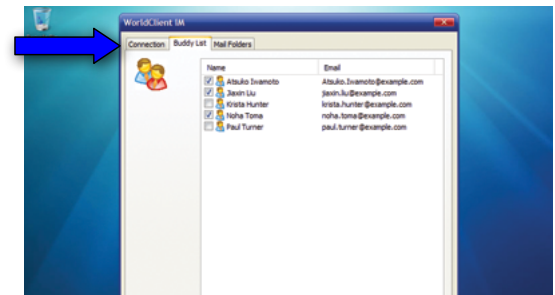


Figure 2-3

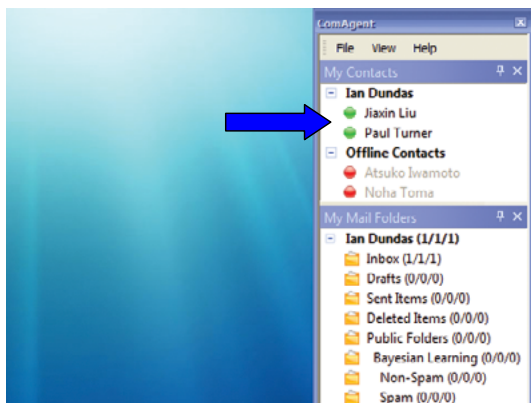


Figure 2-4

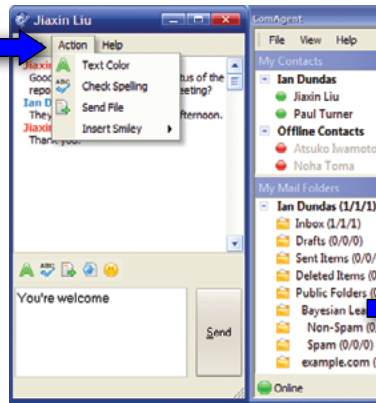


Figure 2-5

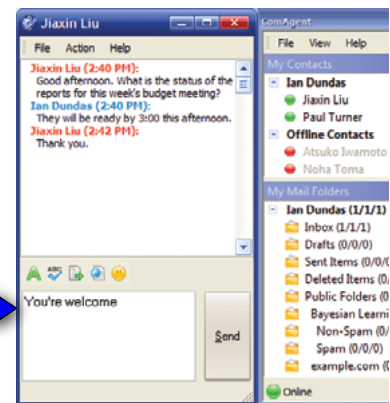


Figure 2-6